



Pharmacy Supply Solutions to Care Homes



WWW.CAREHOMECHEMIST.CO.UK

Innovative Medicines Supply Solutions For Care Homes

“ To be progressive change is constant; change is inevitable ”
Benjamin Disraeli

“ It is Not the Strongest of the Species that Survive, nor the Most Intelligent that Survive. It is the one that is the Most Adaptable to Change ”
Charles Darwin

Consider a New Modern Pharmacy to Service and Supply Your Care Home and Make the Change Your Care Home Deserves.

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About us

CAREHOMECHEMIST is a leading pharmacy group providing dedicated specialist pharmacy supply services to the care homes sector.

CAREHOMECHEMIST is the care homes trading division of Pillbox Chemists, with over 20 years of experience in the care home sector. We have built an impressive reputation serving care homes across the UK, we continually review our service to further improve our standards, as we fully understand the challenges that face the managed care service. Our qualified, friendly and specialist team provide the highest quality service 7 days a week, 365 days a year.

“We strive to offer the highest standards of pharmaceutical care. Not only to supply pharmaceutical products, but also to assist and support the delivery of best patient care. Whether you are a small or large care home, independent carer or domestic carer, you will find out expertise and attention to detail is second to none.”

Key benefits For Your Care Home

- ✓ Bespoke service to meet your needs
- ✓ Highly trained and experienced pharmacy team
- ✓ On-going expert advice & support for carers and patients
- ✓ Daily collection and delivery of medication
- ✓ Repeat prescription management
- ✓ High quality training for your staff
- ✓ FREE internal audits
- ✓ CQC compliant
- ✓ MDS systems to save you time and money

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“A High Quality Service
365 Days of The Year”

Systems - Service - Support - Specialist

Choice of Monitored Dosage System (MDS)

You have the freedom to use the best MDS system for your Care Home and that's why we give you a choice of systems. The **Nomad Concise** and **Biodose Systems** are both recognised systems used in numerous Care Homes and our Care Homes team will help you choose the right MDS system for your care home needs.

Choice of MDS Systems



Nomad Concise System

This system is based around a 28 day unit dose blister that is available in different sizes to cope with most types of medications. Medication can be checked using easily Concise and it's easier to remove discontinued medication. The system comes with a range of accessories such as dividers, reminder cards and loops that fit into medication trolleys.



Biodose System

This is the only system capable of dealing with solid oral and liquid medicines, with a Patient Pack containing a 28-pod tray. The tray and pods are clearly labelled and can be opened easily, however once opened, they cannot be resealed, providing extra security and accountability. The pods can be used to take oral solids and liquids, without the need for medicine cups, thereby making the entire process quick and easy. The system has a built in Biocote protection to help protect MRSA. The Biodose system includes patented pod & tray dispensers, sealers, alarmed cabinets, and trolleys

MDS systems to save your care home time and money.

Our expert care homes team will help you choose the right system for your care home.

Both Systems comply with CQC good practice guidance and Care Homes Act legislation.



Free Loan Equipment Provided

To ensure all regulatory inspections are passed and legislation is met, we provide you a support package free of charge.

The Package includes;

- ✓ Homely remedies starter pack
- ✓ Fax machine
- ✓ 3G enabled tablet device for staff training
- ✓ Medicines fridge
- ✓ MAR chart folders
- ✓ Digital fridge thermometers with alarms (min & max)
- ✓ CD Den kits
- ✓ Templates and registers
- ✓ Digital infra-red ear thermometers
- ✓ Medicine trolleys
- ✓ Waste medicines disposal

Medication Administrations Records (MAR) Charts

We supply Computer generated MAR charts for each individual care home resident. They include detailed colour printing, images of medication to enable easy identification and we have additional safety measure for high risk drugs.

Systems - Service - Support - Specialist

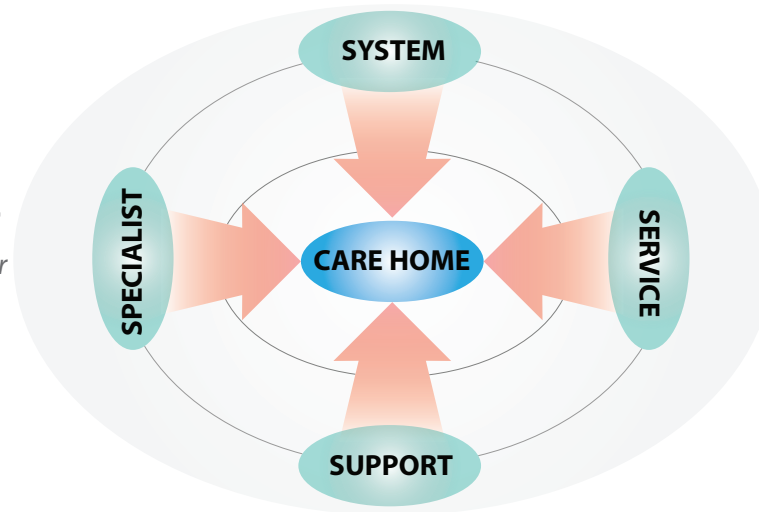
Dedicated Teams to Look After You

We provide a fully comprehensive dispensing service and tailor our service to meet the needs of your care home. We also have a dedicated dispensing team that are available on a day to day basis offering pharmaceutical advice and support.

Dedicated Delivery Drivers with Prompt Delivery Times

We have a friendly team of delivery drivers that work around the clock, working closely with our dispensing team; our delivery drivers will deliver medicines to your care home in a reliable, secure and timely manner. They will also collect and deliver repeat prescriptions, acute prescriptions and any waste medicines, 365 days a year.

CAREHOMECEMIST
Complete solution to your
care home



Bespoke Service Level Agreements

Agreed professional service level agreements (SLA) with your care home will ensure you receive a quality and reliable service. Signed prior to the start of the service and reviewed and audited at least once a year.

Interim & Repeat Prescriptions

We will collect all prescription from your surgeries on your behalf if you require. This can save valuable time for your staff to carry out other duties and look after the residents.

Medicines Reconciliation

CAREHOMECEMIST will update any medication changes and in urgent cases where the GP has started any new medication we will have that delivered the same day so your resident can start their treatment as soon as possible.



Delivery Checking

All monthly medications will be checked into the home by a dedicated CAREHOMECEMIST team member. This will allow the home to be confident everything has arrived saving you time and money.

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Dedicated Pharmacists Support

We offer one to one support through your designated pharmacist, so you know you have always got the same point of contact. Your pharmacist is available daily to answer any pharmaceutical or clinical queries that you may have.

Out of Hours Support

To ensure your care home has support at all times, we also provide an emergency out of hours number, where you can reach a pharmacist who can offer expert advice regarding any issues that may arise.

Medicines Management Advice & Support

We offer a wide range of specialised advice including safe storage, administration and audit of medicines and risk management. Our Care Home Team can advise you on complex Medicines Management areas such as Covert Medication, and Medication Risk Assessments to ensure your Care Home is fully compliant with current legislation and CQC guidelines.

Operational Procedures

Each care home is provided with their own operational manual, including operational procedures for use within the care home. This covers basis such as booking in and requesting medication, to more serious aspects of medication administration in a home including medication errors, drug alerts and recalls.

Controlled Drugs

CAREHOMECHEMIST will work with you to ensure your existing CD cupboard meets the legal requirements and also addresses any issues around CD training e.g. record keeping, administration, refusal, disposal etc.



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Internal Audits

We will carry out annual internal Care Home audits to ensure medication handling in your care home environment is fully compliant ahead of regular inspections by the Care Quality Commission (CQC). Our medication audit will make sure your staff manage medicines correctly as determined by the latest guidance and best practice.

Medication Policy Written by Experts

Our expert Care Home team can write a professional medication policy for your care setting that will ensure your staff handle and administer medication in a way that's consistent to ensure CQC Guidelines are followed.

Free Medication Management Templates

Our Care Home team can provide you free templates for the following:

- Medication Administration Records
- Medication error report forms
- Confirmation of current medication forms
- Covert medication advice and agreement forms
- Risk assessment for self medicators
- General risk assessment forms
- Medication in/out logs
- Staff agreement to abide by the medication policies

We offer expert advice on covert medication.



Systems - Service - Support - Specialist

Specialist Provider

CAREHOMECEMIST has extensive experience supplying Care Homes and can enhance your home care service provision, in particular systems related to all aspects of medicines including supply, training and clinical aspects of medication review.

Specialist's Medicines Management Training

We have partnered with Opus Pharmacy Services, a leading provider of medication training for care staff, and can provide you with **FREE** access to exemplary medicines training. The training is available through modern, web-based, e-learning training courses. The training courses can be accessed via the web through any PC and hand held tablet device. The courses are delivered to CQC standards for appropriate medicines training, as well as giving you access to online competency assessments, to ensure that your care home meets the necessary regulatory requirements.

This new package provides you with a variety of fantastic benefits. We put you in control so you can train when you want, print certificates and even view individual assessment reports when you want. The Care Home Manager will have total visibility of all the staff training and performance of each individual staff member. This will enable your Care Home to manage training more effectively and efficiently improving the quality of care your Care Home provides.

BENEFITS OF OUR TRAINING PROGRAMME

- ✓ Training flexibility
- ✓ Variety of modules available
- ✓ Can be undertaken anywhere with a web connection
- ✓ Remain up-to-date to meet CQC standards

E-LEARNING COURSES

- ✓ Interactive & modular
- ✓ Incorporate the latest CQC guidance
- ✓ Multiple-choice final assessment
- ✓ Accredited & certificated



Through our partnership programme with Opus, a leading provider of medication training to the care sector, we are able to offer your staff the latest in medicine training.

Let us Provide your Staff the Best Medicines Training Available so you can Continue to Focus on Delivering the Best Patient Care!

Detailed information about medicines training courses is available at www.carehomechemist.co.uk

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We provide you a **FREE 3G tablet device "TO DO MEDICINES TRAINING" tablet available to Your Care Home**

CAREHOMECEMIST will provide your care home a **"FREE ON LOAN"** 3G enabled tablet device so your staff can do their training on a dedicated device.

This will ensure your staff are fully trained fulfilling all CQC training requirements whilst saving your care home time and essential financial resources.

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Our Care Home Operations Centres

- 1 Aldershot
- 2 Ashford - Surrey
- 3 Basingstoke
- 4 Corby
- 5 Farnham
- 6 London area
- 7 Reading
- 8 Southampton
- 9 Woking

Where ever your Care Home is located in the UK we can deliver a pharmacy supply solution.
Contact our care home team to discuss which CAREHOMECHEMIST operations centre is best suited to supply your care home.

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Enquiries

Please contact our Care Home Team for further information about our Specialist Pharmacy service for your Care Home. We can visit your care home at your convenience to discuss the pharmacy services we can offer you and the benefits for your care home for using **CAREHOMECHEMIST**.

We welcome enquiries from all care home providers including large corporate to small individual care homes.

Contact us now:

Tel: 01753 680761
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Contact Us

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